

Parent Role:

The term “parent” refers to parents and guardians of skaters.

For skaters under 12 years old, a parent must be present in the arena at all times during the skater's session.

Parents and their skaters will follow the Club’s [MSC Ice Etiquette Rules](#) or they will be asked to leave the ice rink.

The parent is a member of MSC with full voting rights from the date of registration until August 31 of the current skating season.

Skaters are not permitted on the ice without an MSC Coach present.

Communications:

MSC uses its website, www.mississaugafsc.com, and email info@mississaugafsc.com to communicate important information to its parent members. It is the responsibility of each member to ensure that the Club has the correct email on file and to regularly check the website and email for updates. Members may update their email subscription preferences at any time by logging into their profile under ‘My Account’, ‘Communication Preferences’ and clicking the ‘Update’ button. **If a member chooses to opt out of electronic communications from MSC, they acknowledge that they may not receive important communications in regards to Club activities and program information.**

Qualification:

The minimum qualification for acceptance to PreJunior as of September 1st each year is given below:

| LEVEL | SESSION QUALIFICATION |
|-----------|---|
| PreJunior | Passed Stage 4 CanSkate or Evaluated as having sufficient skills to pass Stage 4 CanSkate |

Payment Policy:

Payment for the PreJunior program is by Visa or Mastercard credit card in Uplifter. Upon registration, payment will default to use of any credit(s) accumulated by the skater permitting a choice to apply them or bypass to credit card payment.

The Skate Canada membership fee is payable at registration. This fee is charged *once per year* and covers Skate Canada membership and insurance from September 1– August 31.

The Skate Ontario Lottery Booklet is a fundraiser for MSC and will be physically distributed following registration at the CanSkate table.

The first installment must be paid at the time of registration. This will include the Skate Canada fee, administration fee, Skate Ontario Lottery Booklet, non-resident fee (if applicable), and 25% of program fees.

Installment payments for the balance of the program fees will be charged to the credit card on file on November 15, 2023 (25%), January 15, 2024 (25%) and March 15, 2024 (25%).

Pro-rating of session fees begins immediately after the PreJunior session start dates.

It is the responsibility of the member to ensure that the credit card on record for installment payments is valid, as a processing fee will be charged for declined payment. ***In order update credit card information, please email request to Club Registrar at info@mississaugafsc.com***

If the skater is not a resident of Mississauga, a non-resident fee is charged annually as per the City of Mississauga policy.

A skater may not step onto the ice if any payment is not up to date.

Refund and Credit Policy:

Please email request to Club Registrar at info@mississaugafsc.com and allow up to 2 weeks for processing:

Before sessions commence: **Refund** consists of repayment of session fee(s) plus Skate Canada fee, administration fee, non-resident fee (if applicable) and Skate Ontario Lottery Booklet less the withdrawal fee. Refunds will be issued onto the credit card used to complete the initial registration.

Up to and including the fourth class: **Refund** will be given for prorated session fee(s) and Skate Ontario Lottery Booklet, less Skate Canada fee, less administration fee, less non-resident fee (if applicable) and less withdrawal fee. Prorated session fee(s) will be calculated from the date of the written (emailed) notice. Credit is not provided for unattended classes or registrations occurring after the session start date. Refunds will be issued onto the credit card used to complete the initial registration transaction.

After fourth class: **Credit** only will be given for prorated session fee(s), less Skate Canada fee, less administration fee, less non-resident fee (if applicable), less Skate Ontario Lottery Booklet and less withdrawal fee. Prorated session fee(s) will be calculated from the date of the written (emailed) notice. Credit is not provided for unattended classes or registrations occurring after the session start date. **NO Refunds.**

Credits will be posted to the member's MSC account and may be used for any family member residing at the same physical address within one year of the issue date of the credit.

Fee Policy:

The fees for the 2023-2024 season are as follows:

| | |
|---------------------------------------|------|
| Skate Canada Fee (includes insurance) | \$59 |
| Administration Fee | \$10 |
| Non-Mississauga Resident Fee | \$60 |
| Skate Ontario Lottery Booklet | \$40 |
| Change Session Fee | \$25 |
| Declined Payment Processing Fee | \$25 |
| NSF Cheque Fee | \$45 |
| Withdrawal Fee | \$25 |

Adding/ Changing A Session:

If you wish to **add** a session, fees for the added session must be paid before the skater can participate in the program. The session may be added by registering online and is available only if space permits on that session.

If you wish to **change** a session after registration, the difference in program fees plus a session change fee must be paid before the skater can switch sessions as space permits on the new session. **Please email request to Club Registrar at info@mississaugafsc.com**

Missed Sessions:

A skater CANNOT attend a different session on a different day/at a different time to make up for a missed session.

NO refunds or credits will be issued for missed sessions.

Helmets:

CSA approved hockey helmets are mandatory for all PreJuniors until they have completed CanSkate Stage 5. Skaters attending a Club family skate must wear a CSA approved hockey helmet if they have not passed CanSkate Stage 5. Skaters not abiding by these rules will be asked to leave the ice by a Coach.

Ice Changes

The Club reserves the right to:

- Change rinks and times of sessions as necessary when requested by the City of Mississauga.
- Cancel a session due to insufficient enrollment.
- Limit number of skaters on each session.
- MSC cannot make up a class or provide a refund if there is a session cancellation due to severe weather or other circumstances beyond the control of MSC.
- Cancel skating if the City of Mississauga closes the arena facility.